



2022 Graduate Programme



Who are we?

heylo's purpose is simple: we help aspiring homeowners and renters find a place to call home. How? By becoming a leading privately onward residential provider in the UK with a reputation as the most respected and customer-centric.

Launched in 2014, heylo's long-dated horizon funding model has created one of the largest home ownership programmes in the UK.

We are a rapidly growing, socially conscious business, with expanding business lines and an ambition to make a visible difference. heylo will provide a dynamic and entrepreneurial working environment where your voice will be heard, and you'll have the opportunity to make a tangible impact on people's lives by finding a place to call home.

Our flat organisational structure means employees benefit from access to our experienced leadership team and a strong support network, creating greater opportunities for learning and progression. We're a firm that embraces change and people development.

Our culture is based upon treating people with respect by supporting each other and valuing the contributions and ideas of others, acting with integrity, striving to improve the quality of our service to customers, collaborating through effective communication, and delivering consistent results. heylo focuses on our community by providing opportunities for volunteering and involvement in CSR initiatives and charity events.





2022 Graduate Programme



Business & Operations Graduate Programme 2022

heylo is delighted to be launching our inaugural Graduate Programme. We are looking to hire up to five commercially minded graduates to join the business in September on this two-year rotational graduate programme. As the business continues to scale, we are committed to investing in the training and development of future talent to be part of heylo's future growth.

The two-year programme will involve four six-month rotations, including two mandatory rotations in Sales & Transactions and Property Management.

The Sales & Transactions rotation will require graduates to be involved in the entire sales journey of helping customers becoming homeowners or renters. This will start from site visits and working with builders to ensure obligations are fulfilled, partnering with the sales team, through to customer on-boarding and liaising with legal, compliance and finance.

The Property Management rotation will include working with existing tenants to collect rents, to manage the delivery of a repairs and maintenance service, ensure compliance with the statutory checks and more.

The two additional rotations will be based on a combination of business need, performance, and capability and will span across the following teams: Investment & Asset Management, Project & Change Management, Contracts, Marketing, Customer Experience and Operational & Credit Risk.

What can you expect from us?

- Assigned a graduate mentor
- Regular and structured performance reviews
- Funded qualifications related to mandatory subjects and team-specific course sponsorship
- Ongoing learning opportunities, including seminars and lectures
- Volunteering opportunities
- A social, inclusive and welcoming/ environment
- A career you can be proud of

What we're looking for?

We are looking for a diverse mix of motivated individuals with a range of interests across Sales & Marketing through to Finance. heylo offers significant scope for internal development and graduates will have the opportunity to carve their own career path. The key values and characteristics we look for in our employees include:

- Strong commercial acumen
- Relationship driven approach
- Intrinsically motivated
- Problem solving and solution oriented
- Down-to-earth
- Eager to learn
- Entrepreneurial spirit
- Strong communication and presentation skills to deal with partners and clients
- Passionate about making a positive social impact
- Prior work experience in a professional environment preferred
- Interest in property beneficial
- Degree or modules in business, accounting, finance, accounting, economics, law, sustainability or property beneficial
- Available to start in September 2022



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